

6.4.2024

## **Project Implementation Engineer**

### **Job Overview:**

Our company is searching for a Project Implementation Engineer to be responsible for the implementation of complex radio systems that satisfy specific customer requirements. This includes support of system staging, deployment, optimization, and troubleshooting as well as preparing and updating system documentation. These radio systems involve APCO Project 25 communications systems, and vendor equipment, and typically include RF base station & repeater equipment, microwave links, IP networks, wireless data, RF antenna subsystems, 911 dispatch, interoperability, and/or other custom subsystems.

Our Implementation Engineers are directly responsible for building out the systems that let our communities' public safety, education, public works, and business organizations effectively communicate and deliver services. What we do matters; it is a job you can take pride in.

This is a critical role that requires team members to work onsite at customer locations and interact directly with customers as well as with our project managers, service technicians, and installation crews. To succeed, candidates will need to be dependable, customer service oriented, total team players, professional in appearance, and good at communicating (both in writing and verbally.)

### **Requirements of the position:**

- A bachelor's degree in an engineering/science discipline from an accredited college/university and 2+ years of experience configuring, deploying, and troubleshooting RF and/or IP network solutions.
- Experience with Windows Server, Active Directory, SQL, Linux, VMware, HyperV.
- Proficiency with network test equipment and protocols (IP network analyzers, SSH, FTP, Cisco and Linux command line prompts, etc.) desired.
- Strong skills using software such as MS Excel, Word, PowerPoint, and Visio.
- Must be able to pass pre-employment screening that includes background check and routine drug test.
- Must have a valid driver's license.
- Ability to travel - Up to 60% of domestic travel to satisfy project and customer needs.
- Excellent written and verbal communications skills and the ability to present complex topics to nontechnical audiences are essential.

**Additional Desirable Qualifications**

- Certifications through Cisco, CompTIA, Juniper, Nokia or similar.
- Previous knowledge and experience working with Cisco, Aviat, Nokia, MNI, L3Harris, Motorola, Tait, Kenwood.
- Experience deploying and troubleshooting digital voice communication systems.
- Experience/knowledge of radio communication systems, RF, microwave, fiber optics.

**Responsibilities of a Projects Team Member:**

- Being friendly and respectful towards customers.
- Fully buying in to the team-first, employee owner mentality.
- Attention to detail, accuracy, and pride in work product.

**Benefits Include:**

- Employee stock ownership plan
- 401(k) plan
- 401(k) plan, company match
- Paid time off
- Paid holidays
- Health insurance
- Dental insurance
- Vision insurance
- Long-term disability coverage
- Short-term disability coverage
- Company cell phone, laptop, company vehicle