

## **Project Implementation Engineer**

### **Job Overview:**

Due to continued growth, our company is hiring an additional Implementation Engineer to be responsible for supporting technical aspects of the assigned projects from proposal/capture through final system acceptance. This involves:

- Verifying the system design and planning the implementation of the digital radio network including server and network infrastructure, RF systems, licensed microwave links, in-building fiber, and MPLS/IP backhaul.
- Support of system staging in a remote environment.
- Support of system optimization and troubleshooting in a remote environment.
- Preparation and updating of system documentation.

Our Implementation Engineers are directly responsible for building out the systems that let our communities' public safety, education, public works, and business organizations effectively communicate and deliver services. What we do matters; it is a job you can take pride in.

This is a critical role that requires team members to work onsite at customer locations and interact directly with customers as well as with our project managers, service technicians, and installation crews. To succeed, candidates will need to be dependable, customer service oriented, total team players, professional in appearance, and good at communicating (both in writing and verbally.)

### **Responsibilities of a Projects Team Member:**

- Being friendly and respectful towards customers.
- Fully buying in to the team-first, employee owner mentality.
- Attention to detail, accuracy, and pride in work product.

### **Requirements of the position:**

- A technically oriented College Degree and 2+ years of System Engineering, Wireless Communication or Computer Networking/IT experience.
- Experience and working knowledge in IP networking, network design methodologies and troubleshooting (Ethernet, TCP/IP, L2/L3, MPLS.)
- Experience/knowledge of radio communication systems, RF, microwave, fiber optics.
- Experience directly working with end-user customers.
- Ability to handle shifting priorities, demands and timelines as the technical lead on multiple projects simultaneously.
- Knowledge of/experience with telecommunications and networking test equipment such as spectrum analyzer, LAN tester, watt meter, ohm meter.
- Analytical and problem-solving capabilities, strong written/oral communication skills, and strong interpersonal skills. Talent at presenting complex topics to non-technical audiences.
- An ability to build rapport with team members, contractors and customers who come from a broad spectrum of disciplines.



- Strong skills using software such as MS Excel, Word, PowerPoint, and Visio. Experience using ERP software is a plus.
- Must be able to pass pre-employment screening that includes background check and routine drug test.
- Must have a valid driver's license.
- Ability to travel up to 25-75% of the time depending on company needs.
- Willingness to travel out of market/out of state for up to two weeks at a time.
- May be required to work off-hour shifts for some parts of a project to minimize disruptions to customer operations.

#### **Additional Desirable Qualifications**

- Certifications through Cisco, CompTIA, Juniper, Nokia or similar.
- Previous knowledge and experience working with Cisco, Aviat, Nokia, MNI, L3Harris, Motorola, Tait, Kenwood.
- Experience deploying and troubleshooting digital voice communication systems.
- Experience with switching and routing protocols.
- Experience with Windows Server, Active Directory, SQL, Linux, VMware.

#### **Benefits Include:**

- Employee stock ownership plan
- 401(k) plan
- 401(k) plan, company match
- Paid time off
- Paid holidays
- Health insurance
- Dental insurance
- Vision insurance
- Long-term disability coverage
- Short-term disability coverage
- Company cell phone