

Radio Rental Program



Ci is now your source for temporary, onsite two-way radio communication solutions.

Our Radio Rental Program is a convenient, cost effective way to ensure reliable communications for a variety of situations. Whether you have a temporary project, a special event or unplanned emergency that requires person-to-person radio communications, we can help.

Radios may be rented on a daily, weekly or monthly basis, with flexible contracts to meet your specific needs. Radios will be sent prepackaged with the necessary accessories (battery, charger, belt clip and antenna) and programmed to standard digital frequencies. Radios may also be pre-programmed to operate on your requested UHF or VHF frequencies prior to shipping. Each shipment includes easy to read user instructions, access to technical assistance as well as a prepaid return label. With Ci, it's never been easier to get the radio support you need to fit your task and budget.

Why Rent Radios?

- Provide additional support during tradeshows, festivals and special events
- Enhance on-campus communications at schools, hospitals, resorts and construction sites
- Coverage during temporary projects or emergency situations
- Lessen the financial impact of a capital investment
(*Rent to own options available*)



Why Ci?



Founded in 1975 with nine locations throughout Florida and North Carolina, Ci specializes in providing customized communication network solutions and services to customers in the public safety, utility and business sectors. Ci is proud to be one of the largest resellers and implementation providers of Harris radio products, serving as the Regional Center of Excellence (RCE) and Harris' Master Distributor across the southeastern U.S.



For more information or to request a quote, contact us at 772-299-6682 or rentals@ask4ci.com

Radio Rental Program FAQs

How do I reserve rental equipment?

Rental radios are available on a first come, first serve basis upon receipt of your signed and paid contract. Please contact our rental department at 772.299.6682 or rentals@ask4ci.com to request a quote or for further assistance.

What are the minimum and maximum radio rental periods?

Radios may be rented for a minimum of three days. There is no maximum rental period, however, it is subject to radio availability.

Can I shorten or extend my rental term?

Early returns will be accepted, however, you will not receive credit for any unused portion of your contract. Rental terms may be extended, but are subject to the availability of the equipment.

How much time do I have to send back the equipment?

Once the contracted rental period is over, you will have 3 business days to return the equipment. For your convenience, a prepaid shipping label will be enclosed with your equipment package. If your equipment is not returned on time, without prior approval, your contract will automatically renew for one week.

Is rental equipment available for purchase?

Rent to own options are available. We are also happy to provide you with a quote to purchase new equipment upon request.

Can I cancel my order?

No cancellations will be accepted within 3 business days of your contract start date. Cancellations made more than 3 business days prior to the start date will be subject to a 10% cancellation fee.

What if the equipment is lost or damaged while in my possession?

If equipment is lost, you will be responsible for the cost to replace it. However, if the equipment is found within 30 days, you may return it for a full credit.

If equipment is damaged but repairable, you will be charged a flat rate for the repair. If it is damaged beyond repair, you will be responsible for its replacement cost.

What if there is a discrepancy between the equipment returned and the equipment received?

Several steps will be taken to verify and resolve any disputes related to missing equipment. Weights for both the outbound shipment and the returned shipment packages will be compared and reviewed. We will also verify the packing slip details, box counts and package tracking information. If these steps validate the dispute, your account will receive the appropriate credit.

For additional information, please refer to your rental agreement.



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